

How to find the right patients for  
specific pharmacy services?

*PCNE Working Conference 2019*

# 3 subgroups – 3 different topics

**Group 1:** Patient selection for medication review in primary care

*Risk score based on electronic data*

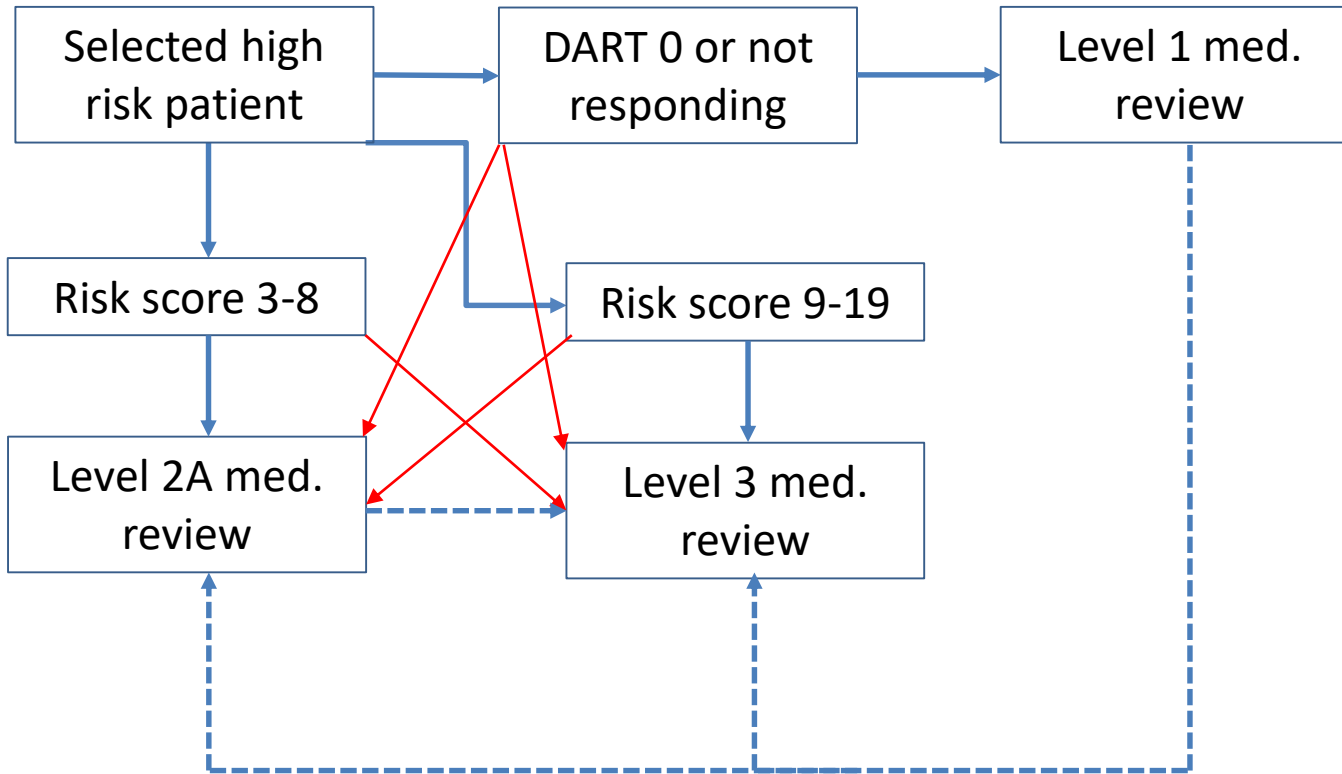
**Group 2:** Tailoring pharmaceutical care services around non-adherence

*Signs, data, clinical judgement (“gut feeling”)*

**Group 3:** Requirements / conditions for implementation of pharmacy services

*Wants, needs, concerns*

# Pharmafun selection model<sup>®</sup>



----- Optional choices  
----- Clinical judgement

Communication of outcomes  
of the medication review with  
physician

Factors

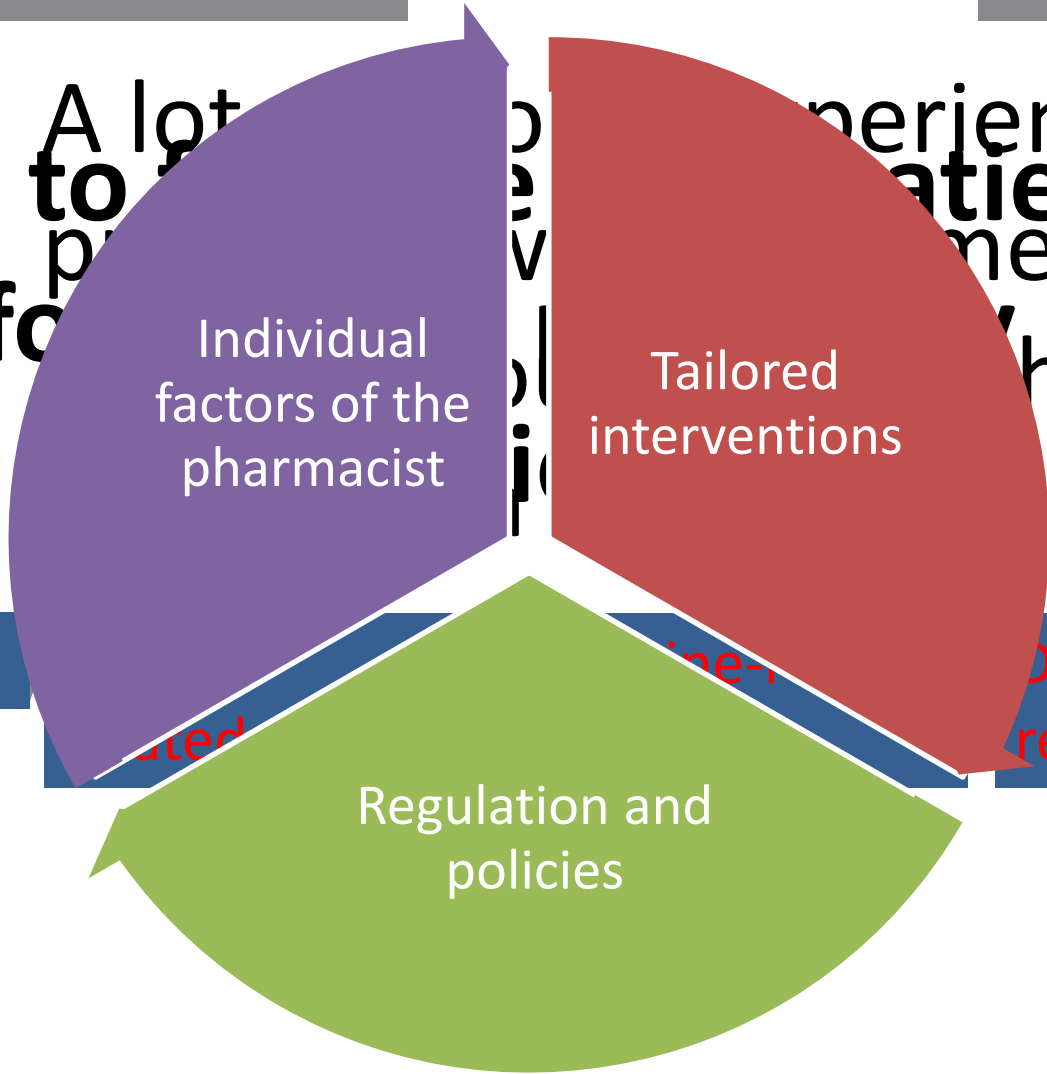
Patient-related

Medicine-related

Disease-related



How to provide interventions for patients with your experience and medication.



Individual factors of the pharmacist

Tailored interventions

Regulation and policies

Interventions

Patient-related

Medicine-related

Disease-related

# IMPLEMENTATION FRAMEWORK

## CHECKLIST

1. NEEDS
2. WANTS
3. CONCERNS (BARRIERS)



- ## TAILORED ACTION PLAN
4. SET OF FACILITATORS
  5. IMPLEMENTATION
  6. TIMELY FOLLOW-UP



